

Having a Smooth Arrival at MCO and Your Universal Orlando Resort

It's almost time to pack your bags and start your magical vacation. Enjoying your vacation starts with a fun journey...right?

Begin your journey with a smooth airline check-in and all the necessities for a worry-free flight.

Do you have the following ready to go?

- E-travel document, Confirmation numbers, and Photo IDs
- Carry-on bag
- Snacks for the flight or unexpected delays
- Kid-friendly distractions for inflight fun

My most recent travel purchase was a travel neck pillow, and I LOVE it. All the times I have flown, and I've not used one. I was totally missing out!

Prepping for your flight

*Remember to check-in for your flight 24 hours in advance (or follow your airline's instructions).

Before You Leave Home

*Be sure to pack any medications, valuables, and any other essential items (sunscreen) you will need upon arrival into a carry-on bag.

- Follow the 3-1-1 rule: Each passenger is limited to one quart-size bag of liquids, gels, and aerosols in containers 3.4 oz or less.

*Organize your electronic devices for ease of access through TSA and once you've boarded for in-flight fun.

I like to keep all my charging cords in one bag. It's a small zippered pouch that fits nicely in my carry on.

MCO Airport App

Did you know there is an MCO app? I LOVE this app, and use it all the time! If you have not downloaded it, I highly suggest doing so!

Arrival at Orlando International Airport

Please take the shuttle from your gate to the main terminal and retrieve your luggage at the appropriate carousel.

1. For Private Transportation: meet your driver at the bottom of the escalators near your luggage carousel - A or B side, level 2.
2. For Rideshare: A or B side, level 1.
3. For Car Rentals: A or B side, level 1.
4. **For Universal's SuperStar Shuttle: proceed to the Hotel Transportation Desk located on A or B side, level 1. You may follow the airport signs to Ground Transportation.**

Luggage Delivery

You will need to pick up your luggage at baggage claim located on Level 2 and bring it with you to your transportation.

If you plan to visit the parks upon arrival or if your room is not yet ready, you can have Bell Services store your luggage for the day.

Keep your Lanyards handy!

Remember - keep your Lanyards with you. You'll be collecting quite a few cards when you arrive - room key, tickets, express pass, and maybe more - having a safe place to store them right out of the gate is an important organization tip.

Tips for Resort Check-in:

- Typically rooms will be available around 4 pm, however, you may arrive at any time.
- ****REMEMBER**** All of the Universal Orlando on-property resorts have a daily parking fee. Valet parking is available at most resorts.
- One person in the room must be 21 years of age or older and present a major credit card and photo I.D. upon check-in to cover phone and incidental charges. **NOTE: A hold will be placed on your credit card for incidental charges (even if you do not plan on making any charges back to the room). If you use a Debit Card for the incidental hold, the funds will be made unavailable in your bank account for 7+ business days.**
- Bell services can store your luggage and you may call for delivery once your room is ready.
- Universal Orlando welcomes you to check in early and enjoy the day by visiting the pool, restaurants, or a park.
- Be sure to pack a day bag for your adventures, including your swimsuits, a change of clothes, and **SUNSCREEN!**

Tips for Check out:

- Check-out time is 11 am. You may check out by television, phone, express check-out luggage set in the lobby, or traditional check-out at the front desk.
- Bell Services will hold any remaining, unchecked bags until your departure time.
- Universal welcomes you to enjoy the day by visiting the pool, restaurants, or a park.
- Be sure to pack a day bag for your adventures, including your swimsuits, a change of clothes, and **SUNSCREEN!**

I hope you have a safe journey to Orlando!



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