

# Online Check In @ Your Walt Disney World Resort

Guests staying at a Walt Disney World Resort Hotel have the option of checking in to their resort hotel ahead of time, right from home. **PLEASE NOTE:** *I do not recommend this for everyone. Guests who have a request to be near another family they are traveling with, or those with extremely specific room location requests, should not complete online check in. In doing so, it can override the specific requests we have on your booking.*

This option allows your family to skip the front desk and head right to the fun!

You will receive a text notification telling you your room is ready. In the meantime, you can explore the resort, have some lunch, or even visit a theme park while waiting for notification that the room is ready.

- **Visiting the Front Desk on Arrival Can be Beneficial.** You can make room requests at the time you book your hotel, but if you need to discuss these further at check-in or confirm what's available, you'll need to go to the front desk. Your room request should still be processed if you do online check-in (indeed, it's a part of the online check-in system), but it's not as if the app is going to explain to you whether or not your request could be accommodated, or why. If a room request is a high priority, I recommend going to the desk to talk to a human as soon as you get to the hotel.
- If you want to get access to your room as soon as possible I would recommend doing the online check-in as you can designate around what time you expect to arrive. However, this does not guarantee that your room will be ready on arrival. **Rooms are not ready until after 3PM, sometimes closer to early evening. Please do not expect to have your room ready on arrival if you complete online check in.**

## To Check In Online:

- Visit the "My Plans" section of My Disney Experience (your check-in may also appear on your app home screen)
- Select "Start Check-In," your reservation page will open
- Select "Start Check-In" again (this page also has some information on the process)
- Update your email and phone number so Disney can contact you, including to tell you your room is ready
- Update your arrival time
- Put a card on file for room charges
- Set PINs for your hotel account / Magic Bands
- Set Room Location requests (these vary by resort, and are very general)
- Agree to Online Check-In policies



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