

Using an ECV at Walt Disney World

Using an ECV at Walt Disney World is a common and helpful practice. However, I want you (or your loved one) to be confident and comfortable with the rental process, so please let me know if you have any questions.

ECV & Wheelchair Rentals

Many of my guests rent a scooter from an off-property location - for better pricing and access to the scooter at the resort and traveling to and from the theme parks. Some of my suggestions are below:

[Walker Mobility](#): They will deliver and pick up from the resort, but you do need to meet them for drop off / pick up.

[Scooterbug](#): This is the only company approved by Disney to leave and pick up the scooter without the guest being present.

[Kingdom Strollers](#): They offer an airport delivery / return option for guests. This is very convenient, and a one stop shop if you also need a stroller. We have personally rented strollers from them, and absolutely love using them.

All of these companies will deliver and retrieve the scooter from your resort. You will either set up a delivery time, or it will be waiting at Bell Services for you.

ECV & Wheelchair Quick Tips

Some attractions allow Guests to stay in their wheelchair or ECV, and some require a transfer or walk. Learn more by visiting this online guide for Walt Disney World Resort: [Guest Services Mobility Disabilities](#).

- The whole family should stay together as a party and enter together.

If the attraction/ride says to enter through the standard queue, you will have the same wait time as everyone else in either of those lines.

- .You do not need the DAS (disability assistance) to use a scooter.
- However, you may be asked to transfer to a wheelchair or the ride vehicle in some instances.
- For example, in the Magic Kingdom, at Pirates of the Caribbean, you will need to park the scooter, transfer to a wheelchair or walk through the queue, and then step into the ride boat.

Getting to the parks is easy.

BUS TRANSPORTATION

- Wait in the scooter at the designated handicap entrance (it will be marked on the concrete). Wait with your whole family.
- The rest of the family will board via the back of the bus as soon as the scooter and rider are situated (parked) on the bus. It's important to stay together - don't try to split up unless the bus

driver asks you to. Otherwise, at busy times, you may become separated and end up on different buses.

- You may stay on the EVC - there are seat belts designed to keep you safe - or sit in a regular seat.
- Typically there are two scooter spots on each bus. If they are filled, you may need to wait for the next open bus.

FERRY TRANSPORTATION

- Wait in the regular queue with all guests (unless otherwise marked or directed by a Cast Member).
- A Cast Member will place a metal ramp from the dock to the boat for ease of driving on.
- You may stay on the EVC or sit in a regular seat.

MONORAIL TRANSPORTATION

Wait in the regular queue with all guests, however, watch for the Cast Member to direct you to one of the entrances near their podium.

- A Cast Member will place a metal ramp from the platform to the car. You will drive straight on and drive straight off. You will not need to turn around to exit.
- Let the Cast Member know your exit location, as they will notify the attendants at that stop to watch for your arrival.
- I recommend driving into the middle of the car and up to the exit door. This gives other guests plenty of room to hold onto the poles around you. Do not try to maneuver sideways - just drive straight.
- Stay seated on the scooter until your stop, and then wait for the platform ramp to drive out of the monorail car.
- If no one comes towards you (typically after the mass of people pass) with a ramp, have a family member exit the vehicle and ask for assistance.

SKYLINER TRANSPORTATION

- There are designated cars for handicap accessibility. Those vehicles are stationary (the others constantly move) and are typically located next to the end of the loading ramp.
- Wait in line with the other guests, and you'll be directed to the correct car.
- If you drive straight into the Skyliner car, you will be backing up to exit. Your family will be seated on the benches around you.
- Your vehicle will enter a stationary area and come to a complete stop for you to exit.
- Be sure to advise the Cast Member of your final exit point (park or resort).

RIDESHARE TRANSPORTATION

- It's possible to transport your mobility scooter in a rideshare vehicle, like Lyft or Uber.
- Select a vehicle large enough to accommodate your scooter and the correct number of passengers.
- You will need to know how to break down your scooter and may be asked to assist in lifting the scooter into the vehicle. According to the T&C on their sites, the driver should also help with lifting the scooter (according to the T&C on their sites).
- To make it easier for all lifting
 - Take off baskets/bags
 - Pop off the seat
 - Pop-out the battery

- Fold the driving wheel down and lock it into place



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