

Using the Universal Orlando App

There is so much you can do in the Universal app while touring the three theme parks, visiting the resorts, and exploring CityWalk, that you are going to want to set up your account as soon as possible.

Having ride wait times at your fingertips, ordering your lunch in advance, and checking out the upcoming showtimes are just the start to the wealth of detailed information available.

Take a moment now to download the Universal App now.

TRIP TIP

Pack a remote battery charger for your smartphone for seamless access to the app throughout your day. If you forget your charger, there are several FuelRod stations in the theme parks where you can purchase one (or exchange a depleted battery).



EXPLORE THE APP

Create A Favorites List

Add to your My Favorites list by marking your top rides, attractions, and more with a heart.

- Use it as your own personal “to-do” list.
- Get accurate wait times for all your favorite rides and attractions in one place.
- Set alerts for when wait times are low and for show start times.
- Get a customized map view to find your way there.

Get a Virtual Line Return Time

Grab a ride time for your family for select attractions at Universal Studios Florida and Universal's Islands of Adventure.

- Select a return time once you're on property and ride the same day.

- Set your group size to get a return time for multiple people.

Place Mobile Food and Drink Orders

Order ahead from select restaurants when you're in the parks and CityWalk.

- Spend less time in line by ordering before arriving at a dining location.
- Create an account and link a credit card to set up payments ahead of time.
- Get fresh food at your convenience. The restaurant won't make your food until you tap "Prepare My Order."

Make It Your Virtual Wallet

It's easy to make contactless purchases through the app.

- Set up Universal Pay then scan to pay for food, drinks, snacks, and merchandise at participating locations.
- Set up payments to use the TapuTapu wearable when making purchases in Universal's Volcano Bay.

Find Everything You Need

Get detailed, interactive maps of the theme parks, Universal CityWalk, and the on-site resort hotels.

- Find ride wait times, showtimes, and dining venue hours.
- Use filters to find and sort by park, ride type, shows, dining, and shopping.
- Locate all restrooms, including family restrooms.
- Set a parking reminder to find your car by section, level, and row.

Always Be In The Know

Keep up to date on all things Universal Orlando with the app's Park Notifications.

- Get the latest updates on attractions and schedule changes.
- Get location-based announcements related to the park that you're in.
- Find out about special offers and special events.



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